

Status Report on levels of performance of Minimum Standards

achieved by the Licensee

1st April to September 30, _____

or 1st April to 31st March, _____

See Reg. 27.1 (a)

Sr. No.	Complaint classification	Standards specified by the Commission	No. of complaints received	No. of complaints resolved within the specified Standards	% age achieved in resolving complaints
1	2	3	4	5	6

**Status Report on claims preferred by the consumers
on Licensee's failure to meet the
Standards of performance and Related information
1st April to September 30, _____
or 1st April to 31st March, _____**

See Reg. 27.1 (c)

Sr. No.	Complaint classification	Standards specified by the Commission	No. of claims preferred by the consumers	No. of claims settled by the Licensee	No. of claims rejected by the Licensee	Amount of compensation paid	Amount of compensation yet to be paid	Remarks
1	2	3	4	5	6	7	8	9

Note : Reasons for delay in payment or non-payment may be furnished separately.